

# How to give feedback

Your feedback is important to us and we want to hear from you about our services - the good as well as any improvements we could make.



**It is okay to complain if you are not happy. Tell us when you are upset about:**

- Your supports
- Workers
- Us (Workpower)



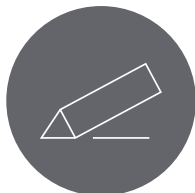
## **Speak to us**

If you feel comfortable, approach a Workpower employee who you work with.

Or call our Service Excellence feedback number: **1800 610 665**

Available Monday to Friday, 9am - 4pm

**OR**



## **Write to us**

Send your feedback to us online.

You can also send it by:

Email: [feedback@workpower.asn.au](mailto:feedback@workpower.asn.au)

Post: Feedback at Workpower  
PO Box 1543 Osborne Park WA 6916

# How to give feedback



## **You can ask someone you trust to help you complain.**

You can ask an Advocate to help you (an advocate is someone who speaks up for you if you cannot speak up for yourself).

Not sure who to help you? Talk to a parent/guardian or someone you trust who will help you find someone.



## **We'll try to fix your problem.**

We will talk to you about your problem.  
We will keep anything you say private.



## **Contact the NDIS Commission**

You can send feedback to the NDIS Commission:

Submit a complaint via their website.

Phone: **1800 035 544** (this is a free call from landlines)

Email: [contactcentre@ndiscommission.gov.au](mailto:contactcentre@ndiscommission.gov.au)