

QUALITY POLICY

Workpower is committed to providing services and operating businesses that meet the individual needs of service recipients and commercial customers.

We seek to continuously improve the quality of our services and outcomes.

Workpower is committed to being a preferred employer, a preferred service provider and a preferred supplier of quality products and services.

Our aim is to:

- > Provide excellent standards of service to people with disability and/or people with mental illness; their families and carers.
- > Provide an excellent standard of service to our staff.
- > Provide an excellent return on investment to Government.
- > Provide an excellent social dividend for the community.
- > Be innovative and creative in the work we do.
- > Inspire a culture of continuous improvement.
- > Develop and maintain a set of procedures which covers all key processes in our businesses.
- > Identify opportunities for reform and innovation to deliver better services for consumers and streamlined business processes for commercial customers.

Workpower operates and maintains a Quality Management System that complies with the requirements of the NDIS Practice Standards.

A handwritten signature in black ink, appearing to read "Lee Broomhall".

Lee Broomhall
Chief Executive Officer