

## GOVERNANCE STATEMENT

Version 2.0



### QUALITY GOVERNANCE STATEMENT

*Workpower is committed to providing services and operating businesses that meet the individual needs of service recipients and commercial customers.*

*We seek to continuously improve the quality of our services and outcomes.*

Workpower is committed to being a preferred employer, a preferred service provider and a preferred supplier of quality products and services.

#### **Our aim is to:**

- Provide excellent standards of service to people with disability and/or people with mental illness; their families and carers.
- Provide an excellent standard of service to our staff.
- Provide an excellent return on investment to Government.
- Provide an excellent social dividend for the community.
- Be innovative and creative in the work we do.
- Inspire a culture of continuous improvement.
- Develop and maintain a set of procedures which covers all key processes in our businesses.
- Identify opportunities for reform and innovation to deliver better services for consumers and streamlined business processes for commercial customers.

**Workpower** operates and maintains a **Quality Management System** that complies with the requirements of the National Standards for Disability and International Organisation for Standardisation (ISO 9000 family of standards).



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Lee Broomhall  
**Chief Executive Officer**