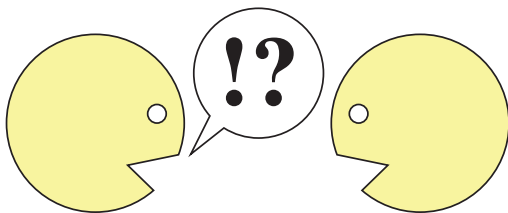


If you're not happy with Workpower, let's sort things out.



If you have a suggestion, some feedback - or even a complaint about our service or your workplace, then we want to hear from you.



In responding to concerns and complaints, Workpower will always:

- > Deal with your issue as quickly as possible
- > Keep you informed
- > Advise you on any action required
- > Listen carefully to you
- > Treat your matter sensitively

There are some easy steps you can take to have your problem sorted out quickly and simply.

1

Talk to someone you trust

Talk to someone in your workplace who you trust and feel comfortable with.

2

Talk to Workpower

We have a Complaints Officer who listen to your concerns and help solve your problem.

Workpower's Complaints Officer

Phone: (08) 9445 6565

Email: complaints@workpower.asn.au

Post: Complaints Officer,
PO Box 1543,
Osborne Park WA 6916

3

Talk to an independent Help Agency

If Steps 1 or 2 didn't solve your problem, you can talk to an independent Help Agency, who deals with these issues.

Complaints Resolution & Referral Service

Phone: 1800 880 052

Web: www.crrs.net.au

National Disability Abuse & Neglect Hotline

Phone: 1800 880 052

Web: www.disabilityhotline.net.au

Your complaint will be taken seriously and dealt with in a professional manner.